



*Authorized*  
*Indoor Clean Air Services*

Marketel  
428 Victoria Ave.  
Regina, SK S4N 0P6

To Whom It May Concern:

Just a quick note to say how very pleased we are with the dialer we installed in October 2005. The dialer has allowed us to reduce our telemarketing staff by 50%. Instead of the four, sometimes five, telemarketers struggling to get enough leads for the week, we have surplus leads and are booking into the upcoming week! Wonderful!

I also want to say "Thank you" to the technical support staff. They were very knowledgeable and patient (very important for those of us who are technically challenged); keep up the good work.

Yours truly,

A handwritten signature in black ink, appearing to read "Carol Schreiner", written over a horizontal line.

Carol Schreiner  
Sears Indoor Clean Air Services, Saskatoon